## Curriculum Vitae August 2015

Personal Hadil H. A. Naser.

Information: Date/Place of birth: 27-03-1976 /Benghazi –Libya.

Gender: Female - Marital Status: Single.

E-mail: <u>Hadil\_naser33@hotmail.com</u>

Address: Amman - Jordan.

Mobile No.: 00962.790268968

#### Education

- Bachelor Degree in Electrical & Electronics Engineering (speciality of Communication, University of Benghazi (Garyounis), Spring 1998.
- Master Degree in Engineering Management, Academy of Postgraduate Studies,
  Spring 2008.

# Training Courses

- ISO 9001:2000 of Quality Management System Requirements, from February 2005 to March 2005.
- "Internal Auditing in Accordance to ISO 9001:2000", from 06-08/12/2005.
- "Quality Expert of Training Management ISO 10015", from 01-08-2015 to 06-08-2015 (20 Hours), Amman-Jordan.
- "Train Auditors to ensure quality at higher education institutes", from 11-16/12/2010 by UK Quality Assurance Agency in Tripoli/Libya.
- European standards in Quality Assurance "Standards & Guidelines for Quality Assurance in The European Higher Education Area, Institutional Assessment process, & ECTS of European credit hour system" 12-14/11/2012, Tunis.
- "Quality Assurance Study Tour" to higher education universities in UK,
  30 September- 04 October 2013- UK.
- Study Tour to University College Cork-Ireland, in" how to run quality assurance unit at the university", from 21-23 May 2013.
- "Self-assessment of academic programs" in accordance of ASSOCIATION of ARAB UNIVERSITIES standards,16-18 February 2014, Sudan.
- "External Auditing of academic programs & external visit" in accordance of ASSOCIATION of ARAB UNIVERSITIES standards, from 11-13 May 2014, Sudan.
- "Acceptance Sampling Plans" in accordance to ISO 10725, from 29-06-2008 to 03-07- 2008.
- "The Model Leadership", 02-05/06/2012, approved by Horizons learning

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Center, Libya.

- "Professional Brain Trainer (PBT) ", 01-08-2015 to 06-08-2015 (20 Hours) Amman- Jordan.
- Communication Skills, 13/04/2010.
- English Language (7<sup>th</sup> Level/10 Levels), from November 2001 to March 2002 ,at ATLAS Institute.
- Implementing Microsoft Windows 2000 Professional & Server, from July,
  2004 to August 2004 (Course 2152 in MCSE Certificate).
- Implementing ,Managing and Maintaining a Microsoft Windows Server 2003 Network Environment (Course 70-291 of MCSE Certificate Courses).

#### Work

# Experience:

- 1999-2000 : NANAR Co. for technical, technology and communication as a Computer Engineer:
  - Computer Maintenance (Software & Hardware) & Networks maintenance.
  - Engineering Drawings using AutoCAD Program.

2002-2005: Benghazi For Inspection & Compliance Companyas an Auditor in Electrical Equipment Department2005- September 2009: Benghazi For Inspection & Compliance Companyas a Quality Manager.

• October 2009- Date: Libyan International Medical University (LIMU) at Quality Assurance Office as a head of Quality Assurance Office

#### Skills:

- Computer skills:
  - Microsoft Office <sup>™</sup> tools, & AutoCAD 2D.
- Personal & professional Skills:
  - Arabic language as mother tongue language, & English Language.
  - Good communication skills gained through my experience as a head of quality assurance office for five years at the LIMU university.
  - Leadership gained through my experience as a quality manager for seven years at BICC company & for five years at LIMU university.
  - Good Presentation skills.

Driving License Additional

Information

- Driving License category: B
- Publications:
  - Participate in a Libyan conference with a Scientific paper titled "LIMU

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experience in academic program Evaluation", April 2014.

#### • Presentations:

- "Roadmap for academic program accreditation", targeted faculty of pharmacy at GARYOUNIS (BENGHAZI) University.
- "Program & Course Specifications", targeted faculty Deans of Libyan universities.
- "Course Report & Program Report", targeted Faculties' quality assurance
  Coordinators at LIMU university.
- "Internal Quality Assurance System at LIMU university", under FOCUS project targeted representatives of three Libyan universities, & European partners from Alicante University, University College Cork, Swedish quality assurance agency.
- "LIBYAN standards in quality assurance and accreditation of Higher Education Institutes", targeted academic & administrative units at LIMU university.
- " ASSOCIATION of ARAB UNIVERSITIES standards in quality assurance and accreditation of Higher Education Institutes ", targeted Faculties' quality assurance Coordinators at LIMU university.
- "Self-Assessment procedures for Institutional & academic program accreditation", targeted academic & administrative units at LIMU university.
- "Internal Audit", targeted academic & administrative units at LIMU university.

#### Honours and awards:

Best Employee for 2010.

### • Memberships:

- Self-assessment committee for program accreditation.
- Self-assessment committee for institutional accreditation.
- University Strategic Planning committee .
- Membership in University graduate studies office.

#### • References:

Prof. Emad Abuelrub, Commissioner in Ministry of Higher Education &
 Scientific Research, Tel.: +971.2.6951462- E-mail: abuelrub@mohesr.gov.ae UAE.

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- Prof. Abdulsalam Y. Gaith, consultant of the quality & Accreditation Council,
  Mobile: +962.799661341- <u>E-mail:ghaith1955@yahoo.com</u>- Jordan.
- Dr. Abdelrahman I braheem Mustafa, Head of self-assessment and quality assurance at Sudan University for science & Technology, Mobile No.
  - +249.912292474 E-mail : <u>a\_hejaen@hotmail.com</u> Sudan.
- Eng. Ossama Osman , Bureau Veritas Egypt Certification Manager- Mobile
  No.: +20122189122- E-mail: <u>ossamaosmanbv@gmail.com</u> Egypt.

#### **Annexes**

- Copies of degrees (BSc & Master).
- Copies of recommendation letters from:
  - British Council Higher education Consultant.
  - BUREAU VERITAS Egypt Certification Manager.
- Copies of Training Courses related to:
  - "Institutional Assessment process" according to European Standards (Bologna Process) of quality assurance in European higher education area, &Performing self-assessment to an academic program at LIMU University according to ENQA standards.
  - A Study visit to University College Cork in "how to run Quality Assurance unit at university".
  - "Quality Assurance Study Tour" to UK universities.
  - "Internal Auditing in accordance to ISO 9001".
  - "Self-assessment of academic programs" in accordance to standards of ASSOCIATION of ARAB UNIVERSITIES.
  - "External Auditing & external visit of academic programs" in accordance to standards of ASSOCIATION of ARAB UNIVERSITIES.
  - "Train auditors to ensure quality at higher education institutes".
  - "Acceptance Sampling Plans" in accordance to ISO 10725.
  - "The Model Leadership" by Horizons learning Centre.
- Copy of Scientific Paper, titled:
  - "LIMU experience in academic program Evaluation".